



### **Zero Tolerance Policy**

Your safety and comfort are our top priorities. We are committed to providing a safe, respectful, and reliable transportation experience for every guest.

We maintain a strict zero tolerance policy for our shuttle operations. This means that any unsafe, inappropriate, or unprofessional behavior by our drivers is not tolerated under any circumstances.

This includes, but is not limited to:

- Unsafe or reckless driving
- Driving under the influence of drugs or alcohol
- Disrespectful, discriminatory, or inappropriate behavior toward guests or the public
- Failure to follow safety procedures and transportation regulations

All drivers are held to the highest standards of safety, professionalism, and accountability. Any concerns are taken seriously and addressed promptly.

If you ever feel uncomfortable or would like to report a concern, please contact us at 269.343.3333.